



Customer FAQs

As of August 28, 2019, our legal entity name, ABB Installation Products Ltd., has been changed to ABB Electrification Canada ULC.

Q. Does the legal entity number change?

No, it will stay the same. Only the name changes – from ABB Installation Products Ltd. to ABB Electrification Canada ULC.

Q: Can I still place an order to ABB Installation Products Ltd. or do I have to change it to ABB Electrification Canada ULC?

A: The name on your existing ABB Installation Products Ltd. accounts should be changed to ABB Electrification Canada ULC as quickly as possible after August 28, 2019. During the transition period we will accept orders under the old name.

Q. Will bank account numbers change?

A: No, they will not.

Q. Will product SKUs and barcodes change?

A: No, they will not.

Q: If we have an existing agreement or contract, when should we update it?

A: We will begin using our new legal name, ABB Electrification Canada ULC on new and renewal contracts starting August 28, 2019. Existing contracts will be subsequently amended/updated under direction of the Legal team depending on the remaining length of their term. If you have questions or concerns, please direct them to your ABB sales or customer service representative.
