

READY-LITE

Customer Service Ready-Lite		Stock Check, RMA, P&A, E/R, Changes to an Order and any After Sales Issues	Location: Dorval Qc
Tina Tzimopoulos tina.tzimopoulos@ca.abb.com		Customer Service Supervisor - Phone: (514) 822 3504 - Cell: (514) 209 4347	
Karissa Ronci karissa.ronci@ca.abb.com		Quebec - Phone: 1 (866) 8519680 - Prompt #5 - Fax: 1(866) 601 0002	
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Debra Vanloo debra.vanloo@ca.abb.com		Western Canada - Phone: 1(866) 8519680 - Prompt #3 - Fax: 1(866)6010002	
Mayssa Diab mayssa.diab@ca.abb.com		Ontario - Phone: 1(866) 8519680 - Prompt #4 - Fax: 1(866) 6010002	
		Technical Support and Inverter Quotations	Location: Dorval Canada
Eric Delacalzada Phone: 1 (888) 552 6467 - Prompt #3		Project Coordinator Technical Support / AC DC Fax: 1 (800) 316 4515	eric.delacalzada@ca.abb.com
Francois Lortie Phone: 1 (888) 552 6467 - Prompt #2		Inverters – Quotes, Buy Prices and Technical Support for Inverters Fax: 1 (800) 316 4515	francois.lortie@ca.abb.com
Niels Blom Phone: 1 (888) 552 6467 - Prompt #1		Technical Support - Emergency Lighting Fax: 1 (800) 316 4515	niels.blom@ca.abb.com
Carlos Quinonez Phone: 1 (888) 552 6467 Prompt # 4		Nexus After Sales Tech Support Fax: 1 (800) 316 4515	carlos.quinonez@ca.abb.com

READY-LITE

Leila Sedighi	Product Line Manager	Location: Dorval Canada
- Phone: (514) 822 3618 - Cell: (514) 458 6011		leila.sedighi@ca.abb.com

Inside Sales Department	SPA, Quotes, Drawings, Pre sales requests, ESR		Location
Mary Maloney	mary.maloney@ca.abb.com	Phone: (905) 635 7868	Mississauga
Lynn Meyer	lynn.meyers@ca.abb.com	Phone: (902) 450 1307 ext. 302	Halifax
David Nash	david.nash@ca.abb.com	Phone: (902) 450 1307 ext. 301	Halifax
Nathalie St-James (supervisor)	nathatlie.st-james@ca.abb.com	Phone: 1(855) 356 5740	Brossard
Diane Francoeur	diane.francoeur@ca.abb.com	Phone: 1(855) 356 5734	Brossard
Sylvia Gaetan	sylvia.gaetan@ca.abb.com	Phone: 1(855) 356 5735	Brossard
Sylvie David	sylvie.david@ca.abb.com	Phone: 1(855) 356 5734	Brossard
Wendy Willams	wendy.williams@ca.abb.com	Phone: 1(866) 507 9210	Surrey

READY-LITE

Region	Company name	Address	City	Province	Postal Code	Telephone
Atlantic	Focus Electrical Sales	1666 Main Street	Moncton	NB	E1E 1G7	(506) 852 9333
Atlantic	Focus Electrical Sales	299 Rocky Lake Drive Unit #7	Beford	NS	B4A 2T3	(902) 832 3991

Quebec	Éclairage Delux	1975, Frank-Carrel	Québec	QC	G1N 2E6	(418) 658 6558
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Western	A.M. Agencies	#118, 4029 - 8th Street S.E.	Calgary	AB	T2G 3A5	(403) 243 1161
Western	Synergy Sales (c/o Recon Power Supplies)	1965 Osler Street	Regina	SK	S4R 1W4	(306) 551 3336
Western	Synergy Sales	8b- 3110 8th Street East Suite 186	Saskatoon	SK	S7H 0W2	(306) 373 3215
Western	Symmetry	1955 East Hastings Street	Vancouver	BC	V5L 1T5	(778) 373 3377
Western	TMC Sales	1126 Sanford Street	Winnipeg	MB	R3E 2Z9	(204) 837 5036

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Service à la Clientèle		Vérification des Stocks, RMA, Prix et Delais de Livraison, Modifications d'une Commande et tout Problème Après-Vente	Ville: Dorval, Canada
Tina Tzimopoulos tina.tzimopoulos@ca.abb.com	Superviseur du Service à la Clientèle • Téléphone: (514) 822 3504 • Téléphone cellulaire: (514) 209 4347		
Karissa Ronci karissa.ronci@ca.abb.com	Québec • Téléphone: 1 (866) 8519680 - Dial #5 • Fax: 1(866) 6010002		
Isabella Gensale isabella.gensale@ca.abb.com	Région de l'Atlantique • Téléphone: 1(866) 8519680 - Dial #2 • Fax: 1(866) 6010002		
Debra Vanloo debra.vanloo@ca.abb.com	Région de l'Ouest • Téléphone: 1(866) 8519680 - Dial #3 • Fax: 1(866) 6010002		
Mayssa Diab mayssa.diab@ca.abb.com	Ontario • Téléphone: 866) 8519680 - Dial #4 • Fax: 1(866) 6010002		
		Assistance Technique et Soumissions de Systèmes Centraux	Ville: Dorval, Canada
Eric Delacalzada Téléphone: 1888 552 6467 - Dial #3	Support Technique Fax: 1 (800) 316 4515		eric.delacalzada@ca.abb.com
Francois Lortie Téléphone: 1888 552 6467 - Dial #2	Support Technique Fax: 1 (800) 316 4515		francois.lortie@ca.abb.com
Niels Blom Téléphone: 1888 552 6467 - Dial #1	Support Technique Fax: 1 (800) 316 4515		niels.blom@ca.abb.com
Carlos Quinonez Téléphone: 1888 552 6467 - Dial #4	Support Technique - Nexus Seulement Fax: 1 (800) 316 4515		carlos.quinonez@ca.abb.com

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Departement Vente Interne	SPA, Dessins pour Approbation, Soumissions		Ville
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Nathalie St-James (supervisor)	nathalie.st-james@ca.abb.com	1(855) 356 5740	Brossard
Diane Francoeur	diane.francoeur@ca.abb.com	Phone: 1(855) 356 5734	Brossard
Sylvia Gaetan	sylvia.gaetan@ca.abb.com	Phone: 1(855) 356 5735	Brossard
Sylvie David	sylvie.david@ca.abb.com	Phone: 1(855) 356 5734	Brossard
Wendy Williams	wendy.williams@ca.abb.com	Phone: 1(866) 507 9210	Surrey
Leila Sedighi	Responsable de la Gamme de Produits		Ville: Dorval, Canada
- Téléphone: (514) 822 3618 - Téléphone cellulaire : (514) 458 6011			leila.sedighi@ca.abb.com

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Région	Nom de l'Agence	Adresse	Ville	Province	Code Postal	Téléphone:
Atlantic	Focus Electrical Sales	1666 Main Street	Moncton	NB	E1E 1G7	(506) 852 9333
Atlantic	Focus Electrical Sales	299 Rocky Lake Drive Unit #7	Beford	NS	B4A 2T3	(902) 832 3991

Quebec	Éclairage Delux	1975, Frank-Carrel	Québec	QC	G1N 2E6	(418) 658 6558
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Western	Symmetry	1955 East Hastings Street	Vancouver	BC	V5L 1T5	(778) 373 3377
Western	TMC Sales	1126 Sanford Street	Winnipeg	MB	R3E 2Z9	(204) 837 5036