



Customer Service Lumacell	Stock Check, RMA, P&A, E/R, changes to an order and any after sales issues	Location: Dorval Qc
Tina Tzimopoulos tina.tzimopoulos@ca.abb.com	Customer Service Supervisor • Phone: (514) 822 3504 • Cell: (514) 209 4347 Quebec • Phone: 1(866) 8519678 - Prompt #5 • Fax: 1(866) 6010002 Atlantic Canada • Phone: 1(866) 8519678 - Prompt #2 • Fax: 1(866) 6010002 Western Canada • Phone: 1(866) 8519678 - Prompt #3 • Fax: 1(866) 6010002	
Technical Support and Inverter Quotations		Location: Dorval Canada
Eric Delacalzada Phone: 1(888) 552 6467 - Prompt #3	Project Coordinator Technical Support / AC DC Fax: 1(800) 316 4515	eric.delacalzada@ca.abb.com
Francois Lortie Phone: 1(888) 552 6467 - Prompt #2	Inverters – Quotes, Buy Prices and Technical Support for Inverters Fax: 1(800) 316 4515	francois.lortie@ca.abb.com
Niels Blom Phone: 1(888) 552 6467 - Prompt #1	Technical Support - Emergency Lighting Fax: 1(800) 316 4515	niels.blom@ca.abb.com
Carlos Quinonez Phone: 1(888) 552 6467 Prompt # 4	Nexus After Sales Tech Support Fax: 1(800) 316 4515	carlos.quinonez@ca.abb.com



Inside Sales department	SPA, Quotes, Drawings, Pre sales requests, ESR		Location
Mary Maloney (agent territory only)	mary.maloney@ca.abb.com	Phone: (905) 635 7868	Mississauga
Lynn Meyer	lynn.meyers@ca.abb.com	Phone: (902) 450 1307 ext. 302	Halifax
David Nash	david.nash@ca.abb.com	Phone: (902) 450 1307 ext. 301	Halifax
Nathalie St-James (Supervisor) Diane Francoeur	nathatlie.st-james@ca.abb.com	Phone: 1 (855) 356 5740	Brossard
Sylvia Gaetan	diane.francoeur@ca.abb.com	Phone: 1 (855) 356 5734	Brossard
Sylvie David	sylvia.gaetan@ca.abb.com	Phone: 1 (855) 356 5735	Brossard
Tracy Myslichuk	sylvie.david@ca.abb.com	Phone: 1 (855) 356 5736	Brossard
James Hunt	tracy.mysilchuk@ca.abb.com	Phone: 1 (857) 758 4327	Edmonton
Ruth Neufeld	james.hunt@ca.abb.com	Phone: (780) 483 4194 ext. 8238	Edmonton
	ruth.neufeld@ca.abb.com	Phone: (780) 483 4194 ext. 8249	Edmonton
Leila Sedighi	Product Line Manager		Location: Dorval Canada
- Phone: (514) 822 3618 - Cell: (514) 458 6011			<u>leila.sedighi@ca.abb.com</u>

LUMACELL

Region	Company name	Address	City	Province	Postal Code	Telephone
Atlantic	C.S.A. Enterprises Ltd.	111 Chain Lake Drive	Halifax	NS	B3S 1B3	902-450-1860
Atlantic	C.S.A. Enterprises Ltd.	99 Mataya Drive	Richibucto Road	NB	E3A 9Z1	506-470-8889
Atlantic	C.S.A. Enterprises Ltd.	Unit 50, Hamlyn Road Plaza PO Box 432	St-Johns	NF	A1E 5X7	709-685-8779

Quebec	For-Trem Inc.	5220 rue Rideau	Québec	QC	G2E 6E4	418-877-1001
Quebec	For-Trem Inc.	3005 Boul. Matte, Bureau 300-B	Brossard	QC	J4Y 2P4	514-637-0985
Quebec	Aland Enterprises	1479 Laperriere Ave., 2nd Floor	Ottawa	ON	K1Z 7S8	613-761-1188

Central	AMG Sales Inc.	10-500 Went worth St E	Oshawa	ON	L1H 3V9	905-720-2144
Central	Lande & Associates	4474 Blakie Road, Unit 136	London	ON	N6L 1G7	519-652-9866

Central	Advance Electrical Agency	P.O. Box 1914	Fort Qu'Appelle	SK	S0G 1S0	306-552-8686
Central	Advance Electrical Agency	2717B Wentz Avenue	Saskatoon	SK	S7K 4B6	306-653-0313
Central	Inter-Lite Sales	Unit 101 B - 81 Golden Drive	Coquitlam	BC	V3K 6R2	604 942 2232
Central	Optics Lighting Agency	#120, 2331 - 50th Ave. S.E.	Calgary	AB	T2B 0N1	403-668-1373
Central	Optics Lighting Agency	#101 - 10183 - 112 Street NW	Edmonton	AB	T5K 1M1	708-669-0504

Service à la clientèle	Vérification des stocks, RMA, Prix et délais de livraison, modifications d'une commande et tout problème après-vente	Ville: Dorval, Canada
Tina Tzimopoulos tina.tzimopoulos@ca.abb.com	Superviseur du Service à la Clientèle • Téléphone: (514) 822 3504 • Téléphone cellulaire: (514) 209 4347 Québec • Téléphone: 1(866) 851 9678 - Dial #5 • Fax: 1(866) 601 0002 Région de l'Atlantique • Téléphone: 1(866) 851 9678 - Dial #2 • Fax: 1(866) 601 0002 Région de l'Ouest • Téléphone: 1(866) 851 9678 - Dial #3 • Fax: 1(866) 601 0002	
Assistance Technique et Soumissions de Systèmes Centraux		Ville: Dorval, Canada
Eric Delacalzada Téléphone: 1(888) 552 6467 - Prompt #3	Support Technique Fax: 1(800) 316 4515	eric.delacalzada@ca.abb.com
Francois Lortie Téléphone: 1(888) 552 6467 - Prompt #2	Support Technique Fax: 1(800) 316 4515	francois.lortie@ca.abb.com
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Leila Sedighi	Product Line Manager		Ville: Dorval, Canada
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